

Fair Patient Billing Act Notification

Out-of-Network Providers

In compliance with the “Fair Patient Billing Act” concerning Out-Of-Network Providers, Carlinville Area Hospital would like to notify patients of the following:

- You may receive separate bills for services provided by health care professionals affiliated with the hospital;
- If applicable, some hospital staff member may not be participating providers in the same insurance plans and networks as the hospital;
- If applicable, the patient may have a greater financial responsibility for services provided by health care professionals at the hospital who are not under contract with the patient’s health care plan; and
- Questions about coverage or benefit levels should be directed to the patient’s health care plan and the patient’s certificate of coverage.

Billing Information

Carlinville Area Hospital would like to ensure that the patient’s billings will include the following:

- The date of service that health care services were provided to the patient;
- A brief description of the hospital services;
- The amount owed for hospital services;
- Hospital contact information for addressing billing inquiries;
- A statement regarding how an uninsured patient may apply for consideration under the hospital’s financial assistance policy on or with each hospital bill sent to an uninsured patient;
- Notice that the patient may obtain an itemized bill upon request.

If you have any questions, concerns, wish to dispute your account, request an itemized statement, need assistance in making payment arrangements or apply for financial assistance please contact our Financial Counselor at 217-854-3856 or 800-828-9923 ext 356.